

**El Paso County Administrative Services
2017 Performance Measurements**

Performance Metric	Target	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total
Human Services														
Increase treatment opportunities for Detox clients while at Detox and immediately following release	15%	6.9%	6%	5.80%	5.19%	2.30%	0.84%	1.90%	3.80%					N/A
Expand community partnerships to reduce dependency on DHS services by increasing the number of TANF individuals entering employment	142	111	125	128	179	140	145	225	246					N/A
Increase the number of children in kinship placements	339	379	376	393	412	411	433	429	423					N/A
Expand adult protection team outreach activities	20	0	2	7	4	3	9	1	2					28
Community Services														
Household Hazardous Waste Facility annual customers	20,000	2,112	2,434	3,342	2,775	3,654	4,491	3,695	3,198					25,701
Household Hazardous Waste facility customer evaluations	4.0	4.8	4.7	4.8	4.8	4.8	4.8	4.8	4.8					4.8
Noxious weed inspections - Annual	500	0	0	0	21	24	120	211	201					577

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Veteran Services customer evaluations	4.0	4.8	4.9	5.0	5.0	4.9	5.0	4.8	5.0					4.9
County Parks facility reservations-Annual	2,000	29	26	77	240	396	448	441	345					2,002
County Parks facility use customer evaluations	4.0	N/A	N/A	N/A	4.1	4.2	3.9	4.2	4.2					4.1
County Parks fundraising goal - Annual	\$200,000	\$5,000	\$65,042	\$22,037	\$29,092	\$2,758	\$28,735	\$16,530	\$11,853					\$181,047
County Parks volunteer hours	20,000	648	1,226	1,800	3,290	3,111	2,868	7,559	1,919					22,421
County Fair attendance	25,000	N/A	N/A	N/A	N/A	N/A	N/A	26,812	N/A					26,812
<u>Public Works</u>														
Number of lane miles of gravel roads rehabilitated annually	30	0.5	1	0.5	0.5	0.7								3.2
Completed customer service requests for road and bridge within 90 days	70%	72%	72%	79%	77%	80%	80%	83%	80%					78%

