**El Paso County Administrative Services**
**2017 Performance Measurements**

| Performance Metric | Target | Jan | Feb | March | April | May | June | July | Aug | Sept | Oct | Nov | Dec | Total |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | | | | | | | | | | | | |
| **Human Services** | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | |
| Increase treatment opportunities for Detox clients while at Detox and immediately following release | **15%** | 6.9% | 6% | 5.80% | | | | | | | | | | **N/A** |
| | | | | | | | | | | | | | | |
| Expand community partnerships to reduce dependency on DHS services by increasing the number of TANF individuals entering employment | **142** | 111 | 125 | 128 | | | | | | | | | | **N/A** |
| | | | | | | | | | | | | | | |
| Increase the number of children in kinship placements | **339** | 379 | 376 | 393 | | | | | | | | | | **N/A** |
| | | | | | | | | | | | | | | |
| Expand adult protection team outreach activities | **20** | 0 | 2 | 7 | | | | | | | | | | **9** |
| | | | | | | | | | | | | | | |
| **Community Services** | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | |
| Household Hazardous Waste Facility annual customers | **20,000** | 2,112 | 2,434 | 3,342 | | | | | | | | | | **7,888** |
| | | | | | | | | | | | | | | |
| Household Hazardous Waste facility customer evaluations | **4.0** | 4.8 | 4.7 | 4.8 | | | | | | | | | | **4.8** |
| | | | | | | | | | | | | | | |
| Noxious weed inspections - Annual | **500** | 0 | 0 | 0 | | | | | | | | | | **0** |
| | | | | | | | | | | | | | | |

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|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | | | | | | | | | | | | |
| Veteran Services customer evaluations | **4.0** | 4.8 | 4.9 | 5.0 | | | | | | | | | | **4.9** |
| | | | | | | | | | | | | | | |
| County Parks facility reservations-Annual | **2,000** | 29 | 26 | 77 | | | | | | | | | | **132** |
| | | | | | | | | | | | | | | |
| County Parks facility use customer evaluations | **4.0** | N/A | N/A | N/A | | | | | | | | | | |
| | | | | | | | | | | | | | | |
| County Parks fundraising goal - Annual | **$200,000** | $5,000 | $65,042 | $22,037 | | | | | | | | | | **$92,079** |
| | | | | | | | | | | | | | | |
| County Parks volunteer hours | **20,000** | 648 | 1,226 | 1,800 | | | | | | | | | | **3,674** |
| | | | | | | | | | | | | | | |
| County Fair attendance | **25,000** | N/A | N/A | N/A | | | | | | | | | | |
| | | | | | | | | | | | | | | |
| **Public Works** | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | |
| Number of centerline miles of gravel roads rehabilitated annually | **15** | 0.25 | 0.75 | 0.5 | | | | | | | | | | **1.5** |
| | | | | | | | | | | | | | | |
| Completed customer service requests for road and bridge within 90 days | **70%** | 72% | 72% | 79% | | | | | | | | | | **74%** |

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|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | | | | | | | | | | | | |
| Achieve good or excellent on customer service surveys for road and bridge service | **80%** | 90% | 87% | 96% | | | | | | | | | | **91%** |
| | | | | | | | | | | | | | | |
| Readiness rate for critical fleet | **85%** | 88% | 88% | 89% | | | | | | | | | | **88%** |
| | | | | | | | | | | | | | | |
| Complete centerline miles of asphalt pavement overlays | **37** | 0 | 0 | 0 | | | | | | | | | | **0** |
| | | | | | | | | | | | | | | |
| Complete centerline miles of asphalt pavement chip seals | **50** | 0 | 0 | 0 | | | | | | | | | | **0** |
| | | | | | | | | | | | | | | |